

ChargePoint Electric Vehicle Cheat Sheet

Welcome to ChargePoint

What is ChargePoint?

ChargePoint operates the world's largest network of electric vehicle (EV) charging stations. All stations are independently owned and operated, with ChargePoint providing the tools and services to connect EV drivers with charging stations. Simply sign up for a free driver account and start charging at various locations where drivers work, shop, eat, and play.

What's the advantage of joining ChargePoint?

ChargePoint is the global leader in EV charging services and operates the largest public network in Australia. We have deployed over 280 stations nationally, and have in excess of 2000 registered drivers utilising our services to access charging stations. This represents a significant market share, particularly when you consider there are only a few thousand electric vehicles in Australia at present. This means when you join ChargePoint, you immediately gain access to a readymade network of EV charging stations.

Sign up to become a ChargePoint Driver.

Upon opening an account online or from your mobile app (iPhone & Android), you will receive a Welcome Pack containing two ChargePoint RFID cards. Simply follow the instructions to become a registered driver and start using ChargePoint – don't forget to register your cards.



Download the ChargePoint Mobile App.

It's free, and it takes less than two minutes. With the ChargePoint app, EV drivers can find charging stations, obtain real-time status on the availability and track energy consumption while charging.

Find a place to charge.

Using any web enabled device, drivers can find convenient charging stations and see if they're available for use in real time. ChargePoint is the only network that has live data and reporting functionality to make charging easy.



Charge for the first time.

Accessing ChargePoint stations is easy. Simply tap the ChargePoint card over the reader symbol, remove the charging connector and plug in. When the car has finished charging, tap the card to end the session, then unplug the connector and return it to the station. Don't forget to also download the ChargePoint mobile app to start charging remotely.





Charge wherever you park

Do I only need to charge up when the battery is empty?

Driving an EV is different from driving a petrol powered car with parking becoming an activity associated with charging. The top off approach to your vehicles battery management is similar to the way you manage the battery of your mobile phone. Stay flexible by charging wherever you park. Charge up at home so you're full in the morning. Charge at work to stay full for the commute home. Charge up when you go to the shops, go out to dinner, or catch a movie.

What if I don't know of any stations near me?

All ChargePoint stations are hosted on the ChargePoint real-time mapping software which drivers can access from web enabled devices. Use the ChargePoint mobile app to request a station in a specific location.

How much does it cost to charge my car in public?

It depends on who owns the charging station. Some public sites provide charging stations at no cost for the energy, while others charge by the amount of time your vehicle is connected to a charging spot. Access arrangements for all ChargePoint locations are displayed on our real-time mapping software. You can log into your ChargePoint driver dashboard to filter charging stations according to price, or use the ChargePoint mobile app to filter based on your preferences.

Is there a standard connector for charging a car?

For Level 2 AC charging, which includes the vast majority of all ChargePoint locations, the standard is called SAEJ1772, and it is found in every major EV brand*. For DC quick charging, there are two standards developing which are CHAdeMO and SAE Combo connectors.

* Tesla Motors has adopted a Mennekes connector, but their drivers have the option of using a J1772 adapter.

How much faster will my car charge with ChargePoint?

For vehicles that are capable of charging at 7kW via an AC Level 2 ChargePoint station, the RPH (range per hour) is 40km. That's much faster than compared with a general power outlet commonly found in homes and workplaces.

Key Messages:



Drivers get the following benefits with ChargePoint:

- + Immediate access to Australia's largest public charging network
- + Download the ChargePoint Mobile App to locate stations in real-time, start charging sessions when you first approach a station, and manage all your vehicle charging needs
- + Get charging status notifications, driver tips, electric vehicle news, and special offers
- + Track your energy use wherever you are charging with ChargePoint, whether at home, at work or on the go
- + 24/7 customer support for drivers and station owners.

ChargePoint is here to help.

 - chargepoint.com.au

 - 1300 300 888

 - info@chargepoint.com.au

chargepoint.com.au
1300 300 885
enquiries@chargepoint.com.au

